

# RULES & REGULATIONS

Provozovatel:KEMP SÁZAVA s.r.o., IČO: 059 24 413With address: Praha 5 – Malá Strana, Plaská 614/10, PSČ: 150 00registered in the Commercial Register kept by the Municipal Court in Prague,<br/>Section C, File 273088

Kemp: camp is operated on Poznaňská 297, Sázava, PSČ: 285 06

#### **Reservation Policy**

Accommodation can be booked via phone, email, or online. Cancellations are subject to the terms and conditions agreed upon during booking. Guests must familiarize themselves with these terms before finalizing their reservation. Any changes or cancellations will be governed by these terms.

## Scope of Rules

The rules apply to designated areas for tents, caravans, and accommodation units (mobile homes, apartments) within the campsite.

#### Adherence to Rules

These rules are binding for all visitors to the campsite. Anyone violating them will be expelled from the premises without a refund.

## Obligation to Comply

All guests are required to read and comply with the camp's rules. This obligation begins upon payment for accommodation or entering the camp's restaurant.

## Check-In Requirement

Only guests who register at the reception desk are permitted to stay in the campsite.

#### Identification and Payment

Guests must present a valid ID upon entry and pay the accommodation fee as per the price list. Those staying in tents or caravans will receive an identification tag, which must be visibly attached to the tent, caravan, or other accommodation.

#### Sales and Advertising

Selling goods, offering services, or placing advertisements within the camp is prohibited without the operator's approval.

#### Lost and Found

Lost or found items must be reported to the reception desk.



Health and Safety

The campsite is only accessible to individuals without contagious or parasitic diseases and who are not under quarantine orders.

# Accommodation Duration

Unless otherwise agreed, check-in starts at 2:00 PM. Guests must vacate their accommodation or camping area by 10:00 AM on the departure day. Late check-outs are charged for the full day. Guests arriving before 6:00 AM must pay for the preceding night. All accommodation fees must be paid in advance.

## Placement of Tents and Caravans

The camp manager assigns camping spots and will accommodate guest preferences whenever possible.

## Check-Out Procedure

Upon departure, guests must turn off lights, close taps, shut windows and doors, and return keys to the camp manager, who will inspect the accommodation unit.

## Furniture and Equipment

Moving furniture or making modifications to gas or electrical installations is prohibited without the camp manager's approval.

## Cleanliness and Order

Guests must maintain cleanliness and park vehicles or pitch tents only in designated areas.

## Waste Disposal

Guests must dispose of waste only in designated containers. Dumping waste, burning it, or discarding it into the river is strictly prohibited.

## Environmental Protection

Guests must protect nature and the environment. Picking plants, feeding wildlife, or disturbing the ecosystem is not allowed.

## Pets

Pets are welcome but must be kept on a leash. Owners are responsible for cleaning up after them.

## Dishwashing

Dishwashing is allowed only in mobile homes, apartments, or outdoor sinks near the washrooms.



Behavior and Safety

Guests must behave respectfully and follow the campsite's fire safety regulations. Emergency evacuation plans are available at reception.

First Aid

A first-aid kit is available at reception. In emergencies, call 112 or the nearest medical facility at +420 317 756 111 (Benešov Hospital).

# Violations

The operator may expel a guest if there is reasonable suspicion of an offense or criminal act.

# Quiet Hours

Quiet hours are from 10:00 PM to 7:00 AM. Loud activities, such as playing loud music or using noisy equipment, are prohibited.

# Grilling and Open Fires

Grilling and fires are permitted only in designated areas approved by the operator. Guests must clean up after use.

Driving

Vehicles and bicycles may only be used on designated roads. The maximum speed limit within the camp is 5 km/h.

Vehicle Maintenance

Washing, repairing, or maintaining vehicles within the camp is strictly prohibited.

Electrical Appliances

Guests are not allowed to use personal electrical appliances or heaters in accommodation units.

Smoking and Open Flames

Smoking and open flames are prohibited inside accommodation units.

Damage Liability

Guests are liable for any damage they cause to the camp's property, in accordance with applicable laws.

Sports Equipment Rental

The campsite offers sports equipment rentals. Visit the reception or the camp's website for details.

Wi-Fi Access



Wi-Fi is available throughout the campsite. Access details are provided at reception.

Liability for Property

The operator is liable for guest property within accommodation areas up to 100 times the daily accommodation rate. This does not apply to vehicles, items left in vehicles, or pets. If the operator proves that the damage would have occurred regardless or was caused by the guest or their companions, liability is waived.

Final Departure

Guests must notify the camp manager upon departure, return keys, and vacate their accommodation or camping spot.